

## Reservations for Lodging, Activities and Rentals

Managing reservations presents unique challenges. When your properties contain multiple facilities with different schedules, options, requirements and pricing, it can be a full-time job just to manage availability queries, reservations and billing. And, potential visitors frequently want to ask questions and book reservations after business hours in the evening and on weekends, when your staff is out of the office.

Doubleknot makes it easy to manage online scheduling, booking and payment for all kinds of rental facilities. As a result, your staff can focus on creating memorable experiences instead of juggling calendars and tracking down forms and payments. Doubleknot's reservations solution includes:

- **A searchable online availability calendar**, so visitors can view options at a glance and make reservations 24/7.
- **Online and offline payment options**, payment schedules and automatic payment reminders.
- **Completely customizable calendars** to define availability and blackout periods for every asset at every property, with flexible rental periods so any asset can be rented by the night, day, hour or fraction of an hour.
- **An administrative booking calendar and comprehensive analytics and reporting** to improve planning and resource management.
- **Support for add-on purchases and rentals** like meal plans, recreation options and equipment rentals.
- **Custom forms** including waivers and releases that visitors must complete to submit the reservation.
- **Capacity management features** to limit facility capacity, the number of attendees per booking and the number of attendees of a specific type (for example, to ensure a specific ratio of adults to youth).
- **Defined relationships between rentable assets**—for example, you can offer a cabin and a dining hall separately or for combined rental, and automatically remove the combined offering when one or the other is rented separately.
- **Properties can be configured to accept single or multiple reservations per rental period**, so a large facility can be shared by two or more unrelated groups.
- **The Sales Station Mobile POS app** is included at no extra cost to modify reservations, add activities and collect payments anywhere.

**Best of all, Doubleknot offers complete turnkey services.** We'll configure your group reservations solution to your exact specifications, set up online payment services and design the reservations screens to seamlessly fit into your existing web site. For visitors, booking a rental can be as simple as this:

*First, visitors select a category, date and number of nights to visit.*

*The calendar automatically shows which facilities are available. Visitors click **Reserve** and begin the checkout process.*

Enter Search Criteria	Availability from 8/6/2016 to 8/7/2016																																																	
<p>Category 1 - Cabins/Shared Houses/She ▾</p> <p>Date (1/1/2014 - 1/1/2020)</p> <p><b>August 2016</b></p> <table border="1"> <thead> <tr> <th>Su</th><th>Mo</th><th>Tu</th><th>We</th><th>Th</th><th>Fr</th><th>Sa</th> </tr> </thead> <tbody> <tr> <td>31</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td> </tr> <tr> <td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td> </tr> <tr> <td>14</td><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td> </tr> <tr> <td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td> </tr> <tr> <td>28</td><td>29</td><td>30</td><td>31</td><td>1</td><td>2</td><td>3</td> </tr> <tr> <td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td> </tr> </tbody> </table> <p>Duration 1 ▾ night(s)</p> <p>Search</p>	Su	Mo	Tu	We	Th	Fr	Sa	31	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	1	2	3	4	5	6	7	8	9	10	<p><b>Adirondack Shelters - \$30/night See "more" for details (5:00 PM - 3:00 PM)</b> Costs \$30 per night Capacity: 16 More... <b>RESERVE</b></p> <p><b>Cabin#1-1000 Women Hike Lodge - \$200/night See "more" for details (5:00 PM - 3:00 PM)</b> Costs \$200 - \$250 per night Capacity: 16 More... <b>NOT AVAILABLE</b></p> <p><b>Cabin#2- 07960 Lodge - \$200/night See "more" for details (5:00 PM - 3:00 PM)</b> Costs \$200 - \$250 per night Capacity: 16 More... <b>RESERVE</b></p> <p><b>Cabin#3- Randolph Lodge - \$200/night See "more" for details (5:00 PM - 3:00 PM)</b> Costs \$200 - \$250 per night Capacity: 16 More... <b>RESERVE</b></p>
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**To learn more about Doubleknot's solutions call us at (408) 971-9120.**